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GSA: A Central Management Agency
Needing Comprehensive Congressional
Oversight: T-GGD-92-3

U.S. Government
Accountability Office (GAO)

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 22 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. GAO discussed the performance of the General Services Administration (GSA). GAO noted that: (1) since GSA was established, it has been torn between an internal dynamic that favors a centralized approach to the direct delivery of services to agency customers and a largely external expectation that its primary role should be to oversee decentralized operations within the departments and agencies; (2)...

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